

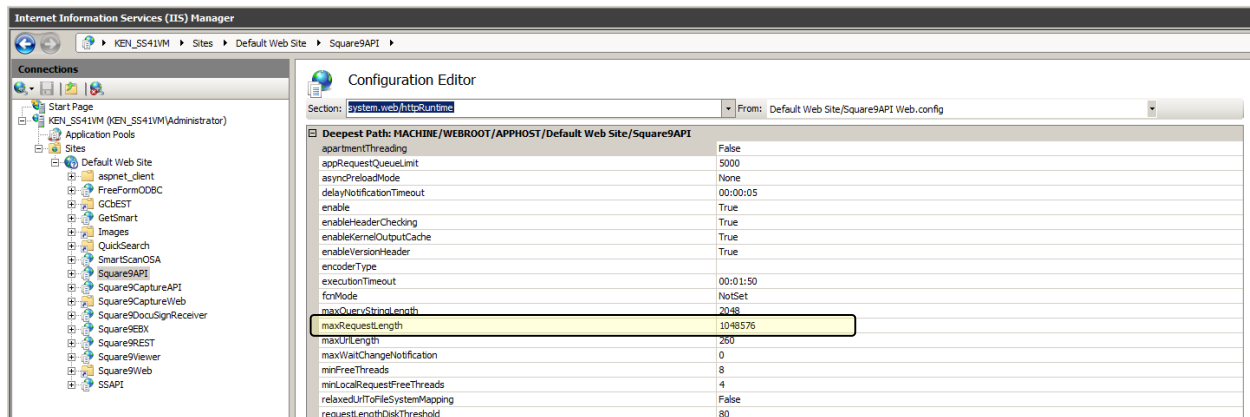
# Migration Errors from Psi:Capture to SmartSearch

When scanning from Psi:Capture to SmartSearch, you may find some strange errors during the migration. The error message may pop up in Psi:Capture as a full-screen page starting

```
[1/26/2017 1:28:37 PM - Error - v6.0.1.9]
Failed to add file C:\ProgramData\PSIGEN\Capture\Temp\SmartSearch Direct Temp\yamao\0u.cht\00000001.pdf to SmartSearch.
Could not upload file to server: <!DOCTYPE html>
<html>
<head>
<title>Runtime Error</title>
<meta name="viewport" content="width=device-width" />
<style>
--Bunch of stuff redacted for space--
</head>
<body bgcolor="white">
<span><H1>Server Error in '/Square9API' Application.<hr width=100% size=1 color=silver></H1>
<h2> <!-- Runtime Error --> </h2></span>
<font face="Arial, Helvetica, Geneva, SunSans-Regular, sans-serif ">
<b>Description: </b><b>An application error occurred on the server. The current custom error settings for this application prevent the details of the application error from being viewed remotely (for security reasons). It could, however, be viewed by browsers running on the local server machine.
<br><br>
```

Once we display the IIS errors to the requesting PC, the issue turns out to be that the “Maximum request length exceeded” within IIS. The document is too long to be transmitted through the web, even for quite moderately sized documents. (In this case, 100 pages, 10MB).

To correct the error, open the IIS Manager **on the Square9 Server** and edit the settings for the Square9API node. Select Configuration Manager, then in the “Section” heading, select “system.web”, then “httpRuntime”. Change the value to “1048576”, then click “Apply” in the upper-right pane.



Go back to Square9API, then select “Request Filtering”, and click the “Edit Feature Settings” link. Modify the three values for “maximum” values to “1073741824”.

Open a command prompt with Administrator permissions, and type “IISRESET”. Press Enter.